



COVID-19 Guide:

How to safely rent the equipment you need for today's situations



[UnitedRentals.com](https://www.UnitedRentals.com) | 800.UR.RENTS

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Disinfected equipment, ready for social distanced delivery or drive-up service.

As the Coronavirus (COVID-19) pandemic continues, our top priority at United Rentals is the safety of our team and yours. As part of this, below is an overview of the steps we are taking to ensure our fleet is sanitary and ready for your use.

At the Branch

Prior to equipment being rented, our employees conduct a variety of safety and mechanical checks to assure the equipment functions correctly and safely. In addition to these routine checks, we disinfect the equipment. We use US EPA-approved disinfectants and follow manufacturers' instructions on their application to spray and/or wipe commonly touched surfaces necessary to operate tools and machinery. In particular, we focus on things like controls, buttons, latches, knobs, grab handles, operator seats, seat belts and buckles.

At the Customer Worksite

If we are dropping the equipment off to you, our drivers will now perform a "last touch" precautionary disinfecting of the equipment. They will use an EPA-approved disinfectant and will spray or wipe the surfaces touched by the driver when delivering the equipment.

We have communicated with our employees on disinfecting equipment; practicing good personal hygiene and social distancing; and the proper disposal of wipes, towels and any other personal protection equipment they use in connection with delivering the equipment.

For specific questions about these procedures, or on any topic associated with how United Rentals is handling the COVID-19 crisis, email CovidCustomerQuestions@ur.com or reach out to your United Rentals representative.

If you need further information on how we can assist your emergency response needs, visit [UnitedRentals.com/emergency-response](https://www.unitedrentals.com/emergency-response)

For information on how United Rentals is responding to the COVID-19 situation, visit [UnitedRentals.com/covid19](https://www.unitedrentals.com/covid19)
Equipment and services are subject to availability



You're facing new needs. We're here to help.

In critical situations, having a single source provider can make all the difference. United Rentals stands ready to partner with you in responding to the current COVID-19 crisis. We can quickly assess, design, and deploy integrated equipment solutions in construction, power & HVAC, sanitation, and more.

To date, we have supported our customers in their construction of field hospitals and drive-up test locations, their creation of temporary housing, and their repurposing of existing buildings into temporary medical facilities. We are ready to work with you to rapidly deploy equipment solutions to help with your immediate response needs.

Construct temporary facilities



With the largest fleet of equipment in North America, we stand ready to rapidly respond with:

- Aerial work platforms including scissor, boom, and vertical lifts
- Material handling equipment including warehouse and reach forklifts
- Traffic control and site signage including barrier walls, arrow and message boards
- Full range of temporary power and lighting solutions
- Water and waste tanks for placed office trailers with scheduled service

Maintain critical support services



Our team of experts has experience in critical need situations and can put maintenance equipment on your site quickly, including:

- Complete portable sanitation solutions including hand wash stations, portable toilets and restroom trailers with hand wash stations, hand sanitizing stands, and shower trailers
- Floor care products including a full range of floor scrubbers and sweepers
- Full range of HVAC products including air scrubbers, negative air machines with HEPA filtration, and portable air conditioners and heaters

Manage ongoing operations



We offer a number of products and services to help you effectively manage operations of your temporary facilities, including:

- Power generation, temporary lighting (indoor and outdoor) and site signage
- Shower and laundry trailers with generators including service of waste
- Fully stocked portable sanitation solutions including single and multiple standard portable toilets with hand wash stations

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Power & Climate Solutions

Be prepared for everything — even the unplanned — with United Rentals' comprehensive fleet of power supply and climate control solutions. Whether you're in the middle of an emergency or need help preparing for a project, our dedicated solutions team is available 24/7.

Rent the Right Equipment, Right Now

In critical situations, having a single source provider can make all the difference. As you work to prepare for and respond to the current COVID-19 crisis, United Rentals stands ready to partner with you to quickly assess, design, and deploy integrated equipment solutions in construction, power & HVAC, sanitation, and more.



Mobile Generators & Power Modules

- 20 to 500 KW generators
- 500 to 2000 KW power modules
- 24-hour on board fuel
- Utility parallel grade



Power Distribution

- I-Line panels
- Distribution panels



Mobile Chillers & Air Handlers

- Air and Water Cooled Options
- 20 to 500 tons



Aerial

- Pusharound lifts
- Scissor lifts
- Vertical lifts
- Boom lifts
- Specialty aerial lifts



Material Handling

- Reach forklifts
- Telescopic material handlers
- Rough terrain forklifts
- Forklifts
- Cranes
- Jacks



Vehicles & Trailers

- Dump trucks & water trucks
- Trailers & pick-up trucks
- Utility vehicles



Air Conditioners

- 5 to 80 tons cooling
- 10 to 150 KW heat options
- Trailer and skid mounted



Spot Cooling

- 1 to 5 ton units
- Customized spot cooling options



Negative Air Machines

- 200 to 2400 CFM
- HEPA Filtration



Traffic Control & Barriers

- Solar powered arrow boards
- Message boards with high output LED's
- Traffic cones, tubes & barriers



Mobile Communications Trailer

- Area wide coverage
- Temporary communication needs without permanent infrastructure
- Customizable to fit customer needs



Two-Way Radios

- Approximately 20,000 radios in rental fleet
- Smaller scale trunking systems for on site applications

Need power or HVAC help now?

Call our dedicated help line at 877.767.6797, or visit [UnitedRentals.com/phvac](https://www.UnitedRentals.com/phvac) for rapid response and ongoing support.

Restoration & Remediation Solutions

Every disaster, from a cat loss to a seemingly minor emergency, can be devastating – in any sector. United Rentals can help keep interruptions and recoveries brief with our restoration and remediation equipment and solutions.



Emergency Response Trailers

Emergency Response Trailers available from United Rentals consist of 53' trailers with 300 air movers and 80 LGRs and 16' trailers with 75 air movers and 25 LRGs.



Air Quality Machines

- HydroxI units
- Air scrubbers/negative air machines
- HEPA vac's/filters



Floor Care Products

- Pickup sweepers (ride on & walk behind)
- Scrubbers (ride on & walk behind)
- Tile scrappers (ride on & walk behind)



Construction Drying Services

- Building flush-outs 100% outside air
- Protect new HVAC systems from dust contamination
- Protect building materials from moisture damage
- Speed construction drying

Need restoration or remediation products?

Call 844-4URI-CAT, or email URrestoration@ur.com for support.

Portable Sanitation

When ease, service and cleanliness are a must, our Reliable Onsite Services team is ready to deliver. Our wide selection of portable sanitation products all come expertly serviced and fully stocked – so you don't have to worry about a thing.



Portable Restrooms

- Standard construction grade
- High rise
- Enhanced (hand wash station inside)
- Deluxe (flushing and hand wash station inside)
- Disability & wheelchair accessible
- Hoistable/rooftop



Restroom Trailers

- Various sizes and configurations available to accommodate any needs
- Running water, flushing toilets, mirrors, lighting, HVAC
- Designated men's and women's
- Illuminated entry/exit
- Surround sound (AM/FM, USB, CD, AUX)

Additional Trailers

- Shower trailers
- Laundry trailers
- Combo trailers (shower & restroom)

Hand Hygiene

- Handwashing stations
- Sanistands

Holding Tanks

- 225-gallon capacity

Fresh Water System

- Internal – 165 gallon
- External – 300 gallon

Need portable restrooms now?

Call our dedicated help line at 833.859.6007, or visit UnitedRentals.com/ros for rapid response and ongoing support.

Your Worksite Just Got Smarter

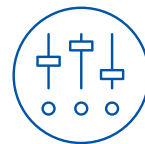
The Introducing the United Rentals Mobile App.

Get mobile access to the same tools and features you already use online. With its intuitive design, the app makes it easier than ever to run a smooth and efficient worksite—all from your phone.



Rent

Browse and rent, 24/7, from the world's largest equipment rental fleet.



Manage

Request pickup or extend equipment in seconds.



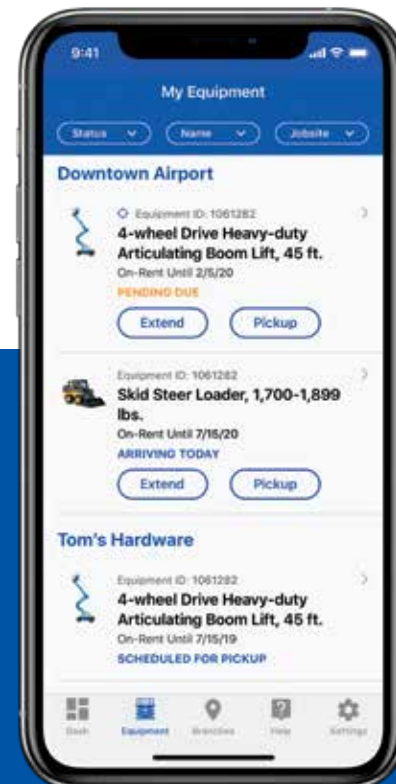
Track

Know the precise location of your rental equipment at all times with GPS mapping.



Save

Rent only what you need by taking advantage of leniency windows and utilization rates.



Used Equipment Sales

If you have unexpected needs where a purchase makes sense, United Rentals has a wide range of well-maintained equipment for immediate sale.

- Quality units maintained by the same experts who service our entire fleet
- Equipment sourced directly from top-tier manufacturers

Search our inventory at [UnitedRentals.com/Used](https://www.unitedrentals.com/Used)

Buy with Confidence with United Guard™

We sell only top quality new and used equipment from manufacturers you can rely on for great products. However, even the best equipment may need unforeseen servicing or a part replacement. We created United Guard™ because we stand behind the products we sell.

Call 800.UR.RENTS or visit [UnitedRentals.com](https://www.unitedrentals.com) to speak with a live customer support representative who can help you schedule repairs or maintenance.

Repair & Maintain Your Owned Equipment

We can help keep your owned equipment running in uncertain times. If you are short staffed or trying to do more with less, our service technicians are ready to repair your equipment or inspect it to make sure it's safe.

On Demand Service & Parts

Emergency repairs; preventative maintenance; scheduled inspections; retail part sales.

Planned Maintenance

A well-thought-out fleet maintenance program with service scheduled and performed on your behalf; routine inspections; standard performance reporting.

Onsite Fleet Maintenance Management

All of the above and then some: dedicated on-site mechanics; a single point of contact; advanced performance reporting; and fleet management consulting.

For more information visit [UnitedRentals.com](https://www.unitedrentals.com)



Get the United Rentals Mobile App today.
Visit [UnitedRentals.com/MobileApp](https://www.unitedrentals.com/MobileApp)





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